



SERVICE HOTLINE

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CHANGE OF AUTOMATIC PASSWORD EXPIRATION FOR JSE MARKET DATA PORTAL

The JSE is constantly endeavoring to see how we can improve our services to our clients.

Following this theme, the Market Data team at the JSE is pleased to announce that the automatic password expiration period of the Market Data Portal facility (also known as NOVA) will be extended from one month to three months. The Market Data Portal facility is used by clients that are obliged to report data usage details to the JSE as a condition of their data licence.

This means that users of the facility will only be required to set a new password every three months instead of every month.

This period extension is a compromise between the JSE's need to maintain security against providing clients with as best possible a user experience.

The change will be implemented on **Friday, 12 June** and will not have direct impact to the facility screens.

Market / Service:

End of Day Products: JSE Market Data Portal

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

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